



Palmer Beverage Systems Preventative Maintenance Plan

Our Service Mission: Palmer Beverage Systems is a international manufacturing company that is committed to quality product and strong support services. We believe that preventative maintenance is an integral tool in prolonging your equipment's lifespan, securing your investment, and improving quality and efficiencies.

Our Program: We will send a technician on a quarterly or bi-annually basis to perform routine maintenance on your filler/seamer as well as other Palmer Beverage Systems equipment. Typically, this would be a two day in facility visit plus travel time.

Services would include:

- Complete inspection of line
- Cleanliness inspection
- Complete lubrication
- De-Pal adjustments
- Twist Rinse rail cleaning and polishing
- Valve rebuilds
- Valve pocket override adjustments
- Filler Dead Plate adjustments
- Fill level checks (water)
- Valve flow checks (water)
- Conveyor adjustments
- Seam roll bearing replacements (if needed)
- Seam chuck replacements (if needed)
- Seam dead plate adjustment
- Seam base plate cleaning and adjustment
- Seam head adjustment
- Seam gearbox inspection
- End feeder inspection and bearing replacement
- End tamper inspection
- Lower gears, drives, belts and gearbox inspection
- TPO review
- Can seam inspection and training



After initial inspection, our field service technician will review with the customer the parts needed to complete maintenance and parts will either be already in the possession of the technician or may have to be shipped NDA (next day air) to the customers facility. The customer will be responsible for parts and a separate invoice will be issued for payment.

2020 Service Rates: All our services are offered at our regular daily rate of \$1,120 USD plus travel and living expenses. A normal workday is considered to be Monday through Friday from 8:00 am to 5:00 pm. Attached you will find a copy of our service rates for your convenience.

Customer Loyalty Program: We are now offering discounted rates on our service if you commit to our Preventative Maintenance Plan. With flexibility in mind a technician can visit on either a quarterly or bi-annual schedule. Palmer Beverage Systems is offering a 10% discounted rate on labor for the quarterly program and a 5% discount on the labor when scheduled bi-annually.

Note: This discount does not apply to any expenses as previously mentioned as well as any parts needed for the machine or subsequent extra labor required.